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Proposed programme budget for the biennium 2010-2011*

Part IX
Internal oversight

Section 30
Internal oversight

(Programme 25 of the strategic framework for the period 2010-2011)**

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* A summary of the approved programme budget will subsequently be issued as *Official Records of the General Assembly, Sixty-fourth Session, Supplement No. 6* (A/64/6/Add.1).

** *Official Records of the General Assembly, Sixty-third Session, Supplement No. 6* (A/63/6/Rev.1).

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Overview

Table 30.1 **Estimates of expenditure**

Proposal submitted by the Secretary-General	$40,252,300[a]
Revised appropriation for 2008-2009	$37,482,700

[a] At 2008-2009 rates.

Table 30.2 **Proposed staffing resources**

Posts	*Number*	*Level*
Regular budget		
Proposed for the biennium 2010-2011	123	1 USG, 3 D-2, 5 D-1, 13 P-5, 29 P-4, 23 P-3, 15 P-2/1, 9 GS (PL), 24 GS (OL), 1 LL
Conversion from general temporary assistance to established posts	9	1 D-2, 3 P-3, 4 P-2/1, 1 GS (OL) for subprogramme 2
Approved for the biennium 2008-2009	114	1 USG, 2 D-2, 5 D-1, 13 P-5, 29 P-4, 20 P-3, 11 P-2/1, 9 GS (PL), 23 GS (OL), 1 LL

Abbreviations: GS, General Service; OL, Other level; PL, Principal level; LL, Local level.

30.1 The overall purpose of the programme is to enhance transparency and accountability and contribute to the high efficiency, effectiveness and goal fulfilment in the Organization. The Office of Internal Oversight Services exercises operational independence under the authority of the Secretary-General in the conduct of its duties, in accordance with Article 97 of the Charter of the United Nations. The Office has the authority to initiate, carry out and report on any action it considers necessary to fulfil its responsibilities with regard to its oversight functions. The Office assists the Secretary-General in fulfilling his internal oversight responsibilities in respect of the resources and staff of the Organization through monitoring, internal audit, inspection, evaluation and investigation.[1]

30.2 The mandate for the programme is derived from General Assembly resolutions 48/218 B, 54/244 and 59/272, the relevant provisions of the Financial Regulations and Rules of the United Nations (ST/SGB/2003/7) and of the Regulations and Rules Governing Programme Planning, the Programme Aspects of the Budget, the Monitoring of Implementation and the Methods of Evaluation (ST/SGB/2000/8). The Office works closely with the other United Nations oversight bodies, namely the United Nations Board of Auditors and the Joint Inspection Unit, to ensure that work is effectively coordinated.

30.3 The Office strives to achieve accountability and transparency by supporting the Organization as it endeavours to establish an effective and transparent system of accountability and to enhance its capacity to identify, assess and mitigate the risks. To that end, the Office will (a) propose measures to assist the Organization in establishing a proper internal control framework, including a risk

[1] The role of the Office of Internal Oversight Services in supporting self-evaluation is subject to revision pending the decision of the General Assembly on the proposals presented by the Secretary-General in his report on an accountability framework, enterprise risk management and internal control framework, and results-based management framework (A/62/701 and Corr.1 and Add.1).

management capacity, (b) provide independent information and assessments to assist effective decision-making, and (c) provide independent reviews of the effectiveness of the use of the Organization's resources. This will be accomplished through the issuance of timely, high-quality reports on inspection, evaluation, internal audit and investigation, in accordance with applicable international standards.

30.4 The Office assists the Organization in achieving better results by determining the factors affecting the efficient and effective implementation of programmes in accordance with, inter alia, the internationally agreed development goals, including those contained in the United Nations Millennium Development Goals and in the outcomes of the major United Nations conferences and international agreements since 1992. In addition, the Office undertakes a number of measures to support the Organization's commitment to gender mainstreaming, including oversight of United Nations gender mainstreaming efforts.

30.5 Pursuant to General Assembly resolution 61/245, the Secretary-General submitted his report on an accountability framework, enterprise risk management and internal control framework, and results-based management framework (A/62/701 and Corr.1 and Add.1), detailing the establishment of a dedicated capacity within the Department of Management responsible for advising, supporting and monitoring departments to ensure the complete implementation of results-based management as well as for gathering and reporting on critical performance information on which decisions regarding accountability can be made. In his report, the Secretary-General proposed the transfer of one P-4 post and one General Service (Principal level) post from section 30, Internal oversight, to section 28A, Office of the Under-Secretary-General for Management, in line with the transfer of functions related to monitoring, including the preparation of the programme performance report. In its decision 63/550, the Assembly deferred for future consideration the report of the Secretary-General. Accordingly, pending a decision by the Assembly on the proposed transfer, the aforementioned resources are maintained in the present report. Should the Assembly approve the Secretary-General's proposal, the related resources would be transferred from section 30, Internal oversight, to section 28A, Office of the Under-Secretary-General for Management, and incorporated in the initial appropriation for the biennium 2010-2011, including the self-evaluation activities and the outputs listed in the strategic framework.

30.6 The overall resources for the Office of Internal Oversight Services for the biennium 2010-2011 amount to $40,252,300 before recosting, reflecting a growth of $2,769,600 compared with the revised appropriation for the biennium 2008-2009.

30.7 The growth shown in table 30.4 can be summarized as follows:

(a) The net increase of $119,200 under executive direction and management relates mainly to requirements under contractual services for propriety software, including a one-time provision of $60,000 for the additional customization of the Auto Audit and Issue Track II databases;

(b) The net increase of $2,309,200 under programme of work represents:

(i) A net increase of $1,019,400 under subprogramme 1, comprising an increase of $1,498,000 for posts owing to the delayed impact resulting from the establishment of nine new posts (2 D-1, 1 P-5, 3 P-3, 3 P-2) during the biennium 2008-2009, offset in part by a decrease of $478,600 for non-post resources broadly for other staff costs and contractual services;

(ii) A net decrease of $138,500 under subprogramme 2 owing to reduced non-post requirements broadly related to reduced provisions for general temporary assistance as a result of the proposed conversions to established posts of nine positions (1 D-2, 3 P-3, 4 P-2, 1 General Service (Other level));

(iii) A net increase of $1,428,300 under subprogramme 3, comprising an increase of $2,241,800 for posts owing to the delayed impact resulting from the establishment of 16 new posts (1 D-1, 1 P-5, 6 P-4, 2 P-3, 4 P-2, 2 GS (OL)) during the biennium 2008-2009 and the redeployment of 7 posts within the subprogramme, including the redeployment of 3 posts from Nairobi to New York (2 P-4, 1 P-3), 3 posts from Vienna to New York (1 P-3, 2 P-2) and 1 post from Vienna to Nairobi (1 P-2), offset in part by a reduction of $813,500 under non-post objects of expenditure owing, inter alia, to decreased requirements for travel of staff, consultants and experts and furniture and equipment;

(c) The net increase of $341,200 under programme support, comprising an increase of $97,800 for posts owing to the delayed impact resulting from the establishment of two new posts (General Service (Other level)) during the biennium 2008-2009 and an increase of $243,400 for non-post requirements resulting from increased costs for communications services and service-level agreement costs for common support services to office automation provided by the Office of Information and Communications Technology.

30.8 During the biennium 2010-2011, projected extrabudgetary resources amounting to $62,913,000, representing 60 per cent of overall resource requirements, would be utilized for internal oversight activities related to the United Nations funds and programmes, the United Nations Joint Staff Pension Fund (UNJSPF), the United Nations Human Settlements Programme (UN-Habitat), the International Tribunal for the Former Yugoslavia, the International Criminal Tribunal for Rwanda, technical cooperation activities and peacekeeping operations. In addition, extrabudgetary resources would be used to enhance professional capacity related to internal oversight functions. The projected level represents a decrease of approximately $1,524,600 over the biennium 2008-2009, arising from reduced requirements under the support account owing to the completion of the Procurement Task Force mandate on 31 December 2008 and the proposed restructuring of subprogramme 3, Investigations, as outlined in the annex to the report of the Secretary-General on strengthening investigations (A/62/582). While the number of posts has increased under extrabudgetary resources, the increase in post requirements is largely offset by the proposed reduction under general temporary assistance positions under the support account.

30.9 Pursuant to General Assembly resolution 58/269, resources totalling approximately $507,300 (regular budget) and $150,200 (extrabudgetary) have been identified within the available capacity under executive direction and management and the programme of work for the conduct of monitoring and evaluation, comprising 42.8 work-months for the Professional category and 12 work-months for the General Service category.

30.10 The estimated percentage distribution of resources under the present section would be as shown in table 30.3.

Table 30.3 **Distribution of resources by component**

(Percentage)

Component	*Regular budget*	*Extrabudgetary*
A. Executive direction and management	6.1	—
B. Programme of work		
1. Internal audit	39.3	62.7
2. Inspection and evaluation	19.4	2.6
3. Investigations	28.7	32.7
Subtotal	**87.4**	**98.0**
C. Programme support	6.5	2.0
Total	**100.0**	**100.0**

Table 30.4 **Resource requirements by component**

(Thousands of United States dollars)

(1) *Regular budget*

Component	*2006-2007 expenditure*	*2008-2009 appropriation*	*Resource growth*		*Total before recosting*	*Recosting*	*2010-2011 estimate*
			Amount	*Percentage*			
A. Executive direction and management	1 782.8	2 321.9	119.2	5.1	2 441.1	129.9	2 571.0
B. Programme of work	26 263.3	32 846.5	2 309.2	7.0	35 155.7	1 525.7	36 681.4
C. Programme support	1 574.5	2 314.3	341.2	14.7	2 655.5	134.7	2 790.2
Subtotal	**29 620.6**	**37 482.7**	**2 769.6**	**7.4**	**40 252.3**	**1 790.3**	**42 042.6**

(2) *Extrabudgetary*

	2006-2007 expenditure	*2008-2009 estimate*	*2010-2011 estimate*
A. Executive direction and management	—	—	—
B. Programme of work	43 193.7	61 108.1	61 653.2
C. Programme support	644.3	3 329.5	1 259.8
Subtotal	**43 838.0**	**64 437.6**	**62 913.0**
Total (1) and (2)	**73 458.6**	**101 920.3**	**104 955.6**

Table 30.5 **Post requirements**

Category	Established regular budget posts		Temporary posts: Regular budget		Temporary posts: Extrabudgetary		Total	
	2008-2009	2010-2011	2008-2009	2010-2011	2008-2009	2010-2011	2008-2009	2010-2011
Professional and above								
USG	1	1	—	—	—	—	1	1
D-2	2	3	—	—	—	—	2	3
D-1	5	5	—	—	2	3	7	8
P-5	13	13	—	—	15	19	28	32
P-4/3	49	52	—	—	90	114	139	166
P-2/1	11	15	—	—	—	—	11	15
Subtotal	**81**	**89**	—	—	**107**	**136**	**188**	**225**
General Service								
Principal level	9	9	—	—	1	2	10	11
Other level	23	24	—	—	24	34	47	58
Subtotal	**32**	**33**	—	—	**25**	**36**	**57**	**69**
Other								
Local level	1	1	—	—	10	4	11	5
Field Service	—	—	—	—	12	12	12	12
Subtotal	**1**	**1**	—	—	**22**	**16**	**23**	**17**
Total	**114**	**123**	—	—	**154**[a]	**188**[b]	**268**	**311**

[a] Includes posts for extrabudgetary oversight activities as follows: United Nations Environment Programme (UNEP) (1 P-4, 1 General Service (Other level)); UN-Habitat (1 P-3, 1 General Service (Other level)); United Nations High Commissioner for Refugees (UNHCR) (1 D-1, 2 P-5, 4 P-4, 5 P-3, 3 General Service (Other level)); Office of the United Nations High Commission for Human Rights (OHCHR) (1 P-4); United Nations Office on Drugs and Crime (1 P-4); Jointly Financed Activities (1 P-4) United Nations Framework Convention on Climate Change (1 P-4); United Nations Joint Staff Pension Fund (1 P-5, 2 P-4, 1 P-3, 1 General Service (Other level)); Reimbursement Support Account for the Office of Internal Oversight Services (2 General Service (Other level)); programme support costs of other extrabudgetary substantive activities (2 P-5, 1 P-4, 1 P-3 and 3 General Service (Other level)); technical cooperation (1 P-4, 1 General Service (Other level)); International Tribunal for Yugoslavia (2 P-4, 1 P-3); International Criminal Tribunal for Rwanda (2 P-4, 1 P-3); and support for peacekeeping activities (1 D-1, 10 P-5, 36 P-4, 27 P-3, 1 General Service (Principal level), 12 General Service (Other level), 12 Field Service and 10 (Local level)), totalling 154 posts.

[b] Includes posts for extrabudgetary oversight activities as follows: UNEP (1 P-4, 1 General Service (Other level)); UN-Habitat (1 P-3, 1 General Service (Other level)); UNHCR (1 D-1, 2 P-5, 4 P-4, 5 P-3, 3 General Service (Other level)); OHCHR (1 P-4); United Nations Office on Drugs and Crime (1 P-4); Jointly Financed Activities (1 P-4); United Nations Framework Convention on Climate Change (1 P-4); UNJSPF (1 P-5, 2 P-4, 1 P-3, 1 General Service (Other level)); Reimbursement Support Account for the Office of Internal Oversight Services (2 General Service (Other level)); programme support costs of other extrabudgetary substantive activities (2 P-5, 1 P-4, 1 P-3, 3 General Service (Other level)); technical cooperation (1 P-4, 1 General Service (Other level)); International Tribunal for Yugoslavia (2 P-4, 1 P-3); International Criminal Tribunal for Rwanda (2 P-4, 1 P-3); and support for peacekeeping activities (2 D-1, 14 P-5, 46 P-4, 41 P-3, 2 General Service (Principal level), 22 General Service (Other level), 12 Field Service and 4 (Local level)), totalling 188 posts.

A. Executive direction and management

Resource requirements (before recosting): $2,441,100

30.11 The Office of the Under-Secretary-General provides overall strategic planning and monitoring, and ensures effective coordination of the workplan for the Office of Internal Oversight Services. The Office of the Under-Secretary-General coordinates the work of the three subprogrammes, undertakes liaison with the United Nations Board of Auditors and the Joint Inspection Unit and maintains a close working relationship with the other inspection and oversight services of the operational funds and programmes as well as with those of the United Nations system. Furthermore, it provides strict quality control over the reports of the Office of Internal Oversight Services to the General Assembly, oversees resource utilization and acts as a focal point on performance management and for compliance monitoring of recommendations of the Office of Internal Oversight Services.

Table 30.6 **Objectives for the biennium, expected accomplishments, indicators of achievement and performance measures**

Objective of the Organization: To ensure the efficient and effective implementation and management of the Office's programmes, activities and operations in accordance with the relevant legislative mandates, and to facilitate more transparency and accountability.

Expected accomplishments of the Secretariat	Indicators of achievement
(a) Increased timeliness of submission of documentation	(a) Increased percentage of pre-session documents submitted in accordance with the required deadline *Performance measures* 2006-2007: 28 per cent Estimate 2008-2009: 85 per cent Target 2010-2011: 90 per cent
(b) Increased cooperation with other oversight bodies in the United Nations	(b) Increased number of activities carried out in collaboration with other entities *Performance measures* 2006-2007: 8 meetings Estimate 2008-2009: 8 meetings Target 2010-2011: 11 meetings

(c) Improved geographical representation and gender balance of staff	(c) (i) Increased percentage of staff recruited from unrepresented and underrepresented Member States in the department *Performance measures* 2006-2007: 25 per cent Estimate 2008-2009: 30 per cent Target 2010-2011: 31 per cent (ii) Increased percentage of women at the Professional level and above for appointments for 1 year or more *Performance measures* 2006-2007: 37 per cent Estimate 2008-2009: 40 per cent Target 2010-2011: 41 per cent
(d) Timely recruitment and placement of staff	(d) Reduction in the average number of days a Professional post remains vacant *Performance measures* 2006-2007: 184 days Estimate 2008-2009: 199 days Target 2010-2011: 150 days

External factors

30.12 The Office is expected to achieve its objectives and expected accomplishments on the assumption that it receives timely feedback from clients and cooperation from external parties.

Outputs

30.13 During the biennium, the following outputs will be delivered:

(a) Servicing of intergovernmental and expert bodies (regular budget): General Assembly:

(i) Substantive servicing of meetings of intergovernmental and expert bodies and of the Fifth Committee (6);

(ii) Parliamentary documentation: annual analytical and summary report to the General Assembly on the activities of the Office, and ad hoc reports to the Assembly on specific activities of the Office (2);

(b) Conference services, administration and oversight (regular budget): organization of and follow-up to meetings; strategic planning and initiatives.

Table 30.7 **Resource requirements**

	Resources (thousands of United States dollars)		*Posts*	
Category	*2008-2009*	*2010-2011 (before recosting)*	*2008-2009*	*2010-2011*
Regular budget				
Post	2 188.4	2 188.4	7	7
Non-post	133.5	252.7	—	—
Total	**2 321.9**	**2 441.1**	**7**	**7**

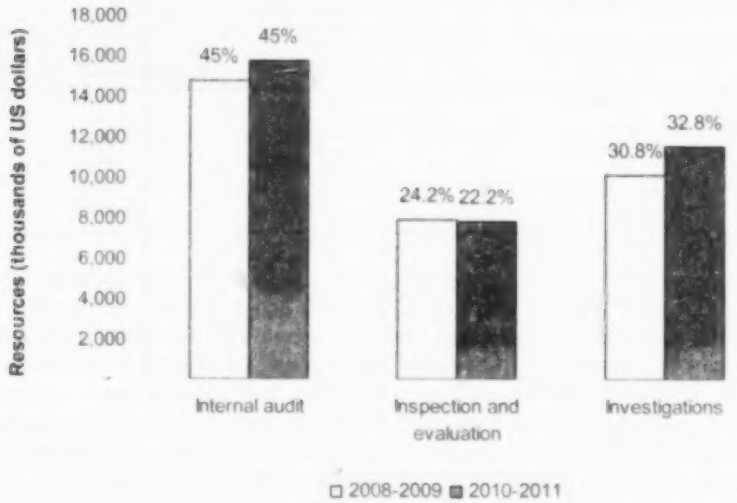
30.14 The requirements of $2,441,100 provide for the continuation of seven posts (4 Professional and above and 3 General Service) totalling $2,188,400 and non-post resources of $252,700 for the Office of the Under-Secretary-General. The net increase of $119,200 under non-post resources relates broadly to increased requirements under travel of staff and contractual services, offset primarily by reduced requirements in consultants and experts, and supplies and materials. Increased requirements for travel of staff reflect the travel of the Under-Secretary-General and designated representatives to the United Nations Offices at Geneva, Vienna and Nairobi, and to the regional commissions in cases where senior management intervention is required. Increased requirements under contractual services primarily reflect one-time costs ($60,000) to cover additional customization of the Auto Audit and Issue Track II databases.

B. Programme of work

Table 30.8 **Resource requirements**

	Resources (thousands of United States dollars)		*Posts*	
Category	*2008-2009*	*2010-2011 (before recosting)*	*2008-2009*	*2010-2011*
Regular budget				
1. Internal audit	14 790.3	15 809.7	48	48
2. Inspection and evaluation	7 933.5	7 795.0	16	25
3. Investigations	10 122.7	11 551.0	35	35
Subtotal	**32 846.5**	**35 155.7**	**99**	**108**
Extrabudgetary	61 608.1	61 653.2	150	184
Total	**93 954.6**	**96 808.9**	**249**	**292**

Regular budget resource requirements by subprogramme



Subprogramme 1
Internal audit

Resource requirements (before recosting): $15,809,700

30.15 Substantive responsibility for this subprogramme is vested in the Internal Audit Division. The subprogramme will be implemented in accordance with the strategy detailed under subprogramme 1, Internal audit, of programme 25, Internal oversight, of the strategic framework for the period 2010-2011 (A/63/6/Rev.1).

Table 30.9 **Objectives for the biennium, expected accomplishments, indicators of achievement and performance measures**

Objective of the Organization: To strengthen the Organization's risk management and internal control processes and to contribute to improving governance.

Expected accomplishments of the Secretariat	Indicators of achievement
(a) Increased ability of Member States and the Secretariat to make decisions based on internal audits, which strengthen internal control and governance processes and improve risk management	(a) (i) Increased mention of the Internal Audit Division's reports in the decision-making of Member States *Performance measures* 2006-2007: not applicable Estimate 2008-2009: not applicable Target 2010-2011: 10 per cent

	(ii) Increased percentage of programme managers that express satisfaction with the accuracy and usefulness of the Internal Audit Division's reports *Performance measures* 2006-2007: 70 per cent Estimate 2008-2009: 75 per cent Target 2010-2011: 95 per cent (iii) Maintained percentage of critical audit recommendations accepted by programme managers relating to risk management *Performance measures* 2006-2007: not applicable Estimate 2008-2009: 95 per cent Target 2010-2011: 95 per cent
(b) Improved levels of efficiency and effectiveness in the implementation of mandates and enhanced accountability by programme managers	(b) (i) Maintained percentage of critical audit recommendations accepted by programme managers relating to accountability, efficiency and effectiveness *Performance measures* 2006-2007: not applicable Estimate 2008-2009: 95 per cent Target 2010-2011: 95 per cent (ii) Maintained percentage of critical audit recommendations accepted by programme managers relating to savings, recoveries of losses and overpayments, and additional income *Performance measures* 2006-2007: not applicable Estimate 2008-2009: 95 per cent Target 2010-2011: 95 per cent

External factors

30.16 The subprogramme is expected to achieve its objectives and expected accomplishments on the assumption that programme managers render full support to the conduct of internal audits and accept recommendations.

Outputs

30.17 During the biennium 2010-2011, the following final outputs will be delivered:

(a) Servicing of intergovernmental and expert bodies:

(i) General Assembly:

a. Substantive servicing of the Fifth Committee (12);

b. Parliamentary documentation: audit reports on the basis of audits conducted (8);

(b) Conference services, administration and oversight (regular budget/extrabudgetary): review compliance by departments and offices with audit recommendations (2); produce up to 400 audit reports for programme managers during the biennium.

Table 30.10 **Resource requirements**

	Resources (thousands of United States dollars)		*Posts*	
Category	*2008-2009*	*2010-2011 (before recosting)*	*2008-2009*	*2010-2011*
Regular budget				
Post	12 690.0	14 188.0	48	48
Non-post	2 100.3	1 621.7	—	—
Subtotal	**14 790.3**	**15 809.7**	**48**	**48**
Extrabudgetary	39 196.1	39 463.1	132	131
Total	**53 986.4**	**55 272.8**	**180**	**179**

30.18 The amount of $15,809,700 representing a net growth of $1,019,400 would provide for the continuation of 48 posts ($14,188,000) and non-post resources ($1,621,700) relating to other staff costs, consultants, travel of staff, contractual services, general operating expenses, supplies and materials and furniture and equipment. The increase under posts ($1,498,000) reflects the delayed impact of nine new posts (2 D-1, 1 P-5, 3 P-3, 3 P-2) established in the biennium 2008-2009. The net decrease in non-post resources ($478,600) relates primarily to decreased requirements for general temporary assistance and consultants, offset in part by increased requirements for travel of staff to conduct audits and attend the Internal Audit Division conference in New York, and increased requirements under contractual services for risk management specialists to conduct a comprehensive assessment of the Secretariat risk management processes in New York and offices away from Headquarters.

30.19 The subprogramme is supported by projected extrabudgetary resources amounting to $39,463,100, including 131 posts (96 Professional, 19 General Service, 12 Field Service and 4 Local level), that will be utilized for audit activities related to the United Nations funds and programmes, UNJSPF, UN-Habitat, the International Tribunal for the Former Yugoslavia, the International Criminal Tribunal for Rwanda, technical cooperation activities and peacekeeping operations. The volume of resources in comparison to the biennium 2008-2009 remains largely unchanged except for the increase anticipated under peacekeeping resources.

Subprogramme 2
Inspection and evaluation[2]

Resource requirements (before recosting): $7,795,000

30.20 Substantive responsibility for this subprogramme is vested in the Inspection and Evaluation Division. The subprogramme will be implemented in accordance with the strategy detailed under subprogramme 2, Inspection and evaluation, of programme 25, Internal oversight, of the strategic framework for the period 2010-2011(A/63/6/Rev.1).

Table 30.11 **Objectives for the biennium, expected accomplishments, indicators of achievement and performance measures**

Objective of the Organization: To strengthen accountability, relevance, efficiency, effectiveness and impact in the implementation of programmes.

Expected accomplishments of the Secretariat	Indicators of achievement
(a) Increased ability of Member States and the Secretariat to make decisions based on Office of Internal Oversight Services inspections and evaluations, including self-evaluation findings which improve relevance, efficiency and effectiveness in the implementation of the programmes and subprogrammes	(a) (i) Increased percentage of inspection and evaluation findings and recommendations that have contributed to decision-making, resulting in improved efficiency, effectiveness and relevance in the implementation of programmes and subprogrammes *Performance measures* 2006-2007: not applicable Estimate 2008-2009: 38 per cent Target 2010-2011: 45 per cent (ii) Increased percentage of decision makers who rate the Inspection and Evaluation Division's reports to be useful, accurate and objective *Performance measures* 2006-2007: not applicable Estimate 2008-2009: 50 per cent Target 2010-2011: 60 per cent

[2] The expected accomplishments, respective indicators of achievement and strategy are subject to revision pending the decision of the General Assembly on the proposals presented in paragraphs 79 and 89 of the report of the Secretary-General on an accountability framework, enterprise risk management and internal control framework, and results-based management framework (see A/62/701 and Corr.1 and Add.1).

(b) Increased ability of Member States and the Secretariat to make decisions, based on findings and recommendations of the Office of Internal Oversight Services, pertaining to cross-cutting practices within the Secretariat	(b) (i) Increased percentage of inspection and evaluation findings and recommendations of a thematic and in-depth nature that have contributed to decision-making, resulting in improved efficiency and effectiveness *Performance measures* 2006-2007: not applicable Estimate 2008-2009: 38 per cent Target 2010-2011: 45 per cent (ii) Increased percentage of programmes that are assessed to be conducting good quality self-evaluation as determined by established evaluation norms and standards *Performance measures* 2006-2007: not applicable Estimate 2008-2009: 45 per cent Target 2010-2011: 70 per cent

External factors

30.21 The subprogramme is expected to achieve its objectives and expected accomplishments on the assumption that programme managers render full support to the conduct of inspections and evaluations, accept and ensure full support to implement recommendations, and are open to advice and guidance provided through self-evaluations.

Outputs

30.22 During the biennium 2010-2011, the following final outputs will be delivered:

(a) Servicing of intergovernmental and expert bodies (regular budget):

(i) General Assembly:

Substantive servicing of meetings, including those of the Fifth Committee on evaluation issues (20);

(ii) Committee for Programme and Coordination:

a. Substantive servicing of meetings of other intergovernmental and expert committees concerned with each programme evaluated (20); substantive servicing of the Committee for Programme and Coordination (16);

b. Parliamentary documentation: biennial report on strengthening the role of evaluation (1); in-depth evaluation reports (9); thematic evaluation reports on topics to be decided by the Committee for Programme and Coordination (2); triennial reviews (3);

(b) Other substantive activities (regular budget): co-task manager of the Inter-Agency Network on Women and Gender Equality Task Force on Gender Mainstreaming in Programming, Monitoring, Evaluation and Reporting in Results-based Management Systems (1);

(c) Conference services, administration and oversight (regular budget):

(i) Inspections: 10 inspection reports and 4 reports on compliance with programme performance reporting (14); input to annual report of the Office of Internal Oversight Services (1); monitoring the implementation of recommendations resulting from inspections on the status of implementation (1);

(ii) Evaluations: assistance to programme managers in strengthening self-evaluation capacities and providing training as requested (1); input to the annual report of the Office of Internal Oversight Services (1); methodological assistance and guidance to programme managers on self-evaluation (1); review of compliance by departments and offices with approved evaluation recommendations (2); support for the United Nations Evaluators Group (1); client-requested evaluations (2).

Table 30.12 **Resource requirements**

	Resources (thousands of United States dollars)		*Posts*	
Category	*2008-2009*	*2010-2011 (before recosting)*	*2008-2009*	*2010-2011*
Regular budget				
Post	4 954.1	6 295.8	16	25
Non-post	2 979.4	1 499.2	—	—
Subtotal	**7 933.5**	**7 795.0**	**16**	**25**
Extrabudgetary	945.8	1 622.6	1	5
Total	**8 879.3**	**9 417.6**	**17**	**30**

30.23 The amount of $7,795,000, representing a net reduction of $138,500, would provide for 25 posts ($6,295,800) and non-post resources ($1,499,200) relating to other staff costs, consultants, travel of staff, supplies and materials and furniture and equipment. The net increase under posts ($1,341,700) reflects the proposed conversion to established posts of nine general temporary assistance positions (1 D-2, 3 P-3, 4 P-2, 1 General Service (Other level)) approved by the General Assembly in its resolution 62/236, whereby the Assembly reaffirmed the central role of monitoring, inspection and evaluation. The proposed conversion is based on the strengthening of this subprogramme, consistent with the staffing adjustments reflected in the report of the Secretary-General on the strengthening of the Office of Internal Oversight Services (A/61/610). In his report, the Secretary-General proposed that nine posts would be converted from general temporary assistance provisions. The proposed conversion would enable effective delivery of the programme of work and mandated activities planned for 2010-2011, as reflected under paragraph 30.23 of the present report.

30.24 It should be recalled that in its decision 63/550, the General Assembly deferred for future consideration the report of the Secretary-General on the Secretariat's accountability framework, enterprise risk management and internal control framework, and results-based management framework (A/62/701 and Corr.1 and Add.1). In that report, the Secretary-General proposed the transfer of one post at the P-4 level and one at the General Service (Principal level) from the Office of Internal Oversight Services to the Office of the Under-Secretary-General for Management in

line with the transfer of functions related to monitoring and the preparation of the programme performance report. The self-evaluation activities and outputs listed in the proposed programme budget of the Office were also proposed for transfer. Pending a decision by the Assembly on the proposed transfer, no action has been taken in the present document to reflect the transfer of the related resources. Should the proposals contained in document A/62/701/Add.1 be approved by the Assembly, the related resources (1 P-4 and 1 General Service (Principal level)) would be transferred from section 30, Internal oversight, to section 28A, Office of the Under-Secretary-General for Management, and incorporated in the initial appropriation for the biennium 2010-2011.

30.25 The net decrease in non-post resources ($1,480,200) mainly reflects decreased requirements under general temporary assistance as a result of the proposed conversion of nine positions to established posts and reduced requirements for consultants and experts. The reduction is offset in part by increased requirements for travel of staff in support of inspection and evaluation cases and to attend the United Nations Evaluation Group and professional evaluation conferences.

30.26 Projected extrabudgetary resources totalling $1,622,600, inclusive of four Professional posts and one General Service post will be utilized for inspection and evaluation activities in support of peacekeeping operations. The volume of resources in comparison to the biennium 2008-2009 remains largely unchanged except for the increase anticipated under peacekeeping resources.

Subprogramme 3
Investigations

Resource requirements (before recosting): $11,551,000

30.27 Substantive responsibility for this subprogramme is vested in the Investigations Division. The subprogramme will be implemented in accordance with the strategy detailed under subprogramme 3, Investigations, of programme 25, Internal oversight, of the strategic framework for the period 2010-2011 (A/63/6/Rev.1).

Table 30.13 **Objectives for the biennium, expected accomplishments, indicators of achievement and performance measures**

Objective of the Organization: To safeguard through investigations the Organization's interests, assets and resources by limiting exposure to organizational risks.

Expected accomplishments of the Secretariat	Indicators of achievement
(a) Improved investigation recommendations which effectively contribute to reducing the Organization's risk exposure and increasing its efficiency and accountability	(a) Increased number of investigation recommendations which effectively contribute to reducing the Organization's risk exposure and increasing its efficiency and accountability *Performance measures* 2006-2007: not applicable Estimate 2008-2009: 346 recommendations Target 2010-2011: 363 recommendations

(b) Enhanced accountability and compliance with the rules and regulations by programme managers	(b) Increased percentage of investigation recommendations accepted and implemented by programme managers *Performance measures* 2006-2007: not applicable Estimate 2008-2009: 75 per cent Target 2010-2011: 80 per cent
(c) Enhanced awareness of programme managers of internal control frameworks related to investigations	(c) Increased percentage of programme managers who received basic investigation training and evaluated it positively *Performance measures* 2006-2007: not applicable Estimate 2008-2009: 60 per cent Target 2010-2011: 75 per cent

External factors

30.28 The subprogramme is expected to achieve its objectives and expected accomplishments on the assumption that external parties will cooperate in investigations.

Outputs

30.29 During the biennium 2010-2011, the following final outputs will be delivered:

(a) Servicing of intergovernmental and expert bodies (regular budget):

(i) Substantive servicing of the Fifth Committee (4);

(ii) Parliamentary documentation: investigation reports on the basis of investigations conducted (4);

(b) Internal oversight services (regular budget/extrabudgetary): participation in the Conference of International Investigators, the Interpol Group of Experts on Corruption and the International Group for Anti-Corruption Coordination (1); assessment of the potential within programme areas for fraud and other violations through the analysis of systems of control in high-risk operations as well as offices away from Headquarters (1); provision of assistance and advice on prevention of fraud and other acts of misconduct as well as waste of resources, abuse of authority and mismanagement (1); provision of assistance and expertise for programme managers, and for the separately administered funds and programmes and investigations units of other international agencies with their investigations needs (1), clearance of backlog of cases for the period from 1998 to 2003 (1); continuing improvements in the confidential reporting facility as instituted under administrative instruction ST/AI/397 (1); investigative oversight services relating to functions performed by United Nations staff in connection with missions established by the Security Council (1); management of a conservatively estimated 450 additional cases of theft, embezzlement, smuggling, bribery and other forms of misconduct as well as waste of resources, abuse of authority and

mismanagement (1); review of compliance of departments and offices with recommendations resulting from investigations and provision of assistance (1).

Table 30.14 **Resource requirements**

	Resources (thousands of United States dollars)		*Posts*	
Category	*2008-2009*	*2010-2011 (before recosting)*	*2008-2009*	*2010-2011*
Regular budget				
Post	7 857.9	10 099.7	35	35
Non-post	2 264.8	1 451.3	—	—
Subtotal	**10 122.7**	**11 551.0**	**35**	**35**
Extrabudgetary	20 966.2	20 567.5	17	48
Total	**31 088.9**	**32 118.5**	**52**	**83**

30.30 The amount of $11,551,000, representing a net increase of $1,428,300, would provide for the continuation of 35 posts ($10,099,700) and non-post resources ($1,451,300) relating to other staff costs, consultants, travel of staff, contractual services, general operating expenses, supplies and materials, furniture and equipment and grants and contributions. The net increase under posts ($2,241,800) reflects the delayed impact of 16 new posts (1 D-1, 1 P-5, 6 P-4, 2 P-3, 4 P-2, 2 General Service (Other level)) established during the biennium 2008-2009. Adjustments under post resources further reflect the redeployment of seven posts within the subprogramme, including three posts from Nairobi to New York (2 P-4, 1 P-3), three posts from Vienna to New York (1 P-3, 2 P-2) and one post from Vienna to Nairobi (1 P-2), consistent with the proposals reflected in the report of the Secretary-General on strengthening investigations (A/62/582) on the restructuring of the Division to better address investigations in the most thorough, comprehensive, professional and economic way. The redeployment of posts to New York and Nairobi takes into account the provisions of section II, paragraphs 8 and 9, of General Assembly resolution 63/265 on the report of the Office of Internal Oversight Services on its activities, wherein the Assembly noted the intention of the Secretary-General to transfer the remaining caseload of the Procurement Task Force to the Investigations Division at the beginning of 2009 and requested the Secretary-General to ensure that the Office has the expertise and capacity within its approved structure to effectively investigate allegations of fraud, corruption and misconduct in procurement. At the conclusion of the Procurement Task Force, 175 remaining cases were transferred to the Investigations Division, of which 46 cases pertain to regular budget investigations and qualify as complex matters possibly involving financial malfeasance that requires significant investigative effort and resources, a variety of specific skills and, at the core, investigators experienced in complex white collar offences. The redeployment further reflects the objective of ensuring qualified investigators/investigations specialized in two distinct types of cases within the Office of Internal Oversight Services, namely sexual exploitation and abuse cases, and financial, economic and administrative cases which relate primarily to violations of United Nations financial, staff and procurement regulations and rules, misconduct that may arise in programmatic matters related to contracts and use of United Nations privileges or name, and violation of an administrative issuance. The overall reduction of sexual exploitation and abuse cases and increases in financial, economic and administrative cases will require more analytical, professional and financial/technical skills in uncovering fraud and corruption at Headquarters and the regional hubs. The proposed redeployments will address this issue, as staff will be placed in close proximity to

internal control mechanisms, approval bodies and the relevant Secretariat offices, such as the Office of the Controller, Headquarters Procurement Division and vendor review committees.

30.31 The reduction in non-post resources relates primarily to the decrease in travel of staff, investigation-related consultancy services and furniture and equipment.

30.32 The subprogramme is supported by extrabudgetary resources estimated at $20,567,500, including 48 posts (35 Professional, 13 General Service), that will be utilized for investigation activities related to the United Nations funds and programmes, the International Tribunal for the Former Yugoslavia, the International Criminal Tribunal for Rwanda, and peacekeeping operations. The estimated level of extrabudgetary resources reflects a decrease anticipated under the reimbursement support account. In addition, while there is a net increase of 31 posts, the volume of resources in comparison to the biennium 2008-2009 has decreased, owing primarily to the net reduction of 21 general temporary positions under the support account.

C. Programme support

Resource requirements (before recosting): $2,655,500

30.33 Responsibility for providing backstopping support for the work of the internal oversight programme is vested in the Executive Office.

Outputs

30.34 During the biennium, the following outputs will be delivered: provision of advice to the Office of Internal Oversight Services senior managers on administrative, financial, personnel and budgetary matters (1); servicing of the Office of Internal Oversight Services review body (1); administration of the Office of Internal Oversight Services staff and financial resources located at Headquarters, Geneva, Vienna, Nairobi and other duty stations under the delegation of authority granted by the Secretary-General (see ST/AI/401 and ST/AI/2003/4) and in accordance with the regulations and rules of the United Nations (1).

Table 30.15 **Resource requirements**

	Resources (thousands of United States dollars)		*Posts*	
Category	*2008-2009*	*2010-2011 (before recosting)*	*2008-2009*	*2010-2011*
Regular budget				
Post	1 741.2	1 839.0	8	8
Non-post	573.1	816.5	—	—
Subtotal	**2 314.3**	**2 655.5**	**8**	**8**
Extrabudgetary	3 329.5	1 259.8	4	4
Total	**5 643.8**	**3 915.3**	**12**	**12**

30.35 The amount of $2,655,500, representing a net increase of $341,200, would provide for the continuation of eight posts ($1,839,000) and non-post resources ($816,500) relating to other staff costs, travel of staff, contractual services, general operating expenses, supplies and materials and furniture and equipment. The net increase under posts ($97,800) reflects the delayed impact of two new posts (General Service (Other level)) established during the biennium 2008-2009. The

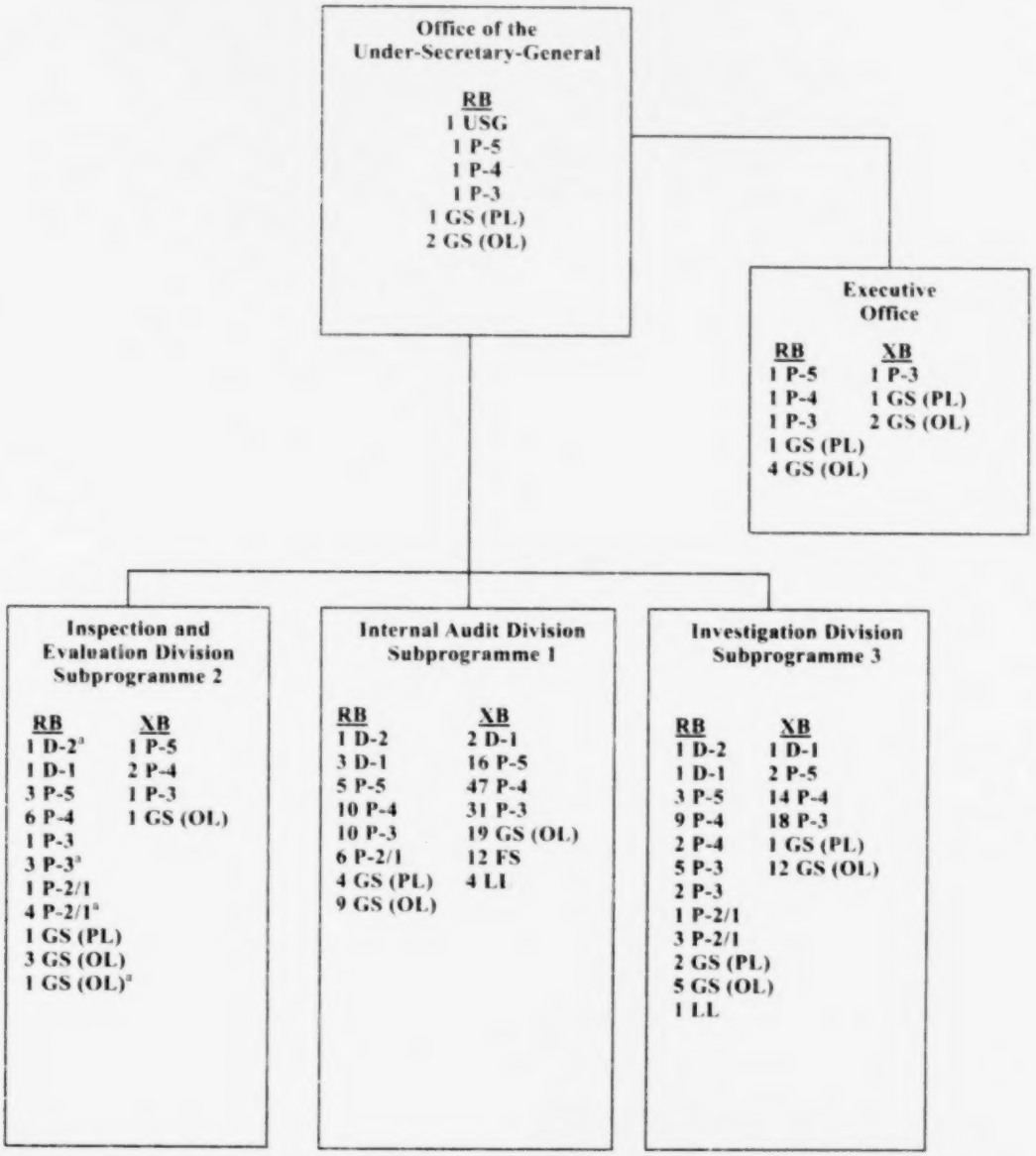
increase in non-post resources is attributable largely to the increased cost of the service-level agreement with the Office of Information and Communications Technology and communications services costs for staff based in New York.

30.36 The subprogramme is supported by extrabudgetary resources estimated at $1,259,800, including four posts (1 Professional, 3 General Service), that will be utilized for providing backstopping support for the work of the internal oversight programme for activities related to peacekeeping operations. The decrease in volume of resources in comparison to the biennium 2008-2009 is broadly related to decreases anticipated under peacekeeping operations arising from the completion of the Procurement Task Force mandate on 31 December 2008.

Table 30.16 **Summary of follow-up action taken to implement relevant recommendations of the oversight bodies**

Brief description of the recommendation	*Action taken to implement the recommendation*
Report of the Board of Auditors (A/63/5 (vol. I, chap. II))	
The Board recommends that the Secretary-General ensure that the Internal Audit Division of the Office of Internal Oversight Services further develops its risk-based approach with respect to the management of its work programme, the connection between the risk analysis and internal controls, and the follow-up procedures for the recommendations made (para. 10 (ii)).	The recommendation has been implemented. The risk assessment framework and methodology of the Internal Audit Division has been implemented and forms the primary basis for the development of the rolling annual work plan for 2010-2011. During the audit, activity level risk assessments are performed and recommendations from audits are analysed by risk category and rating.
The Board recommends that the Secretary-General ensure that the Internal Audit Division of the Office of Internal Oversight Services improves the overall management of the audit process, in particular the follow-up of the auditors' working days, in order to improve the completion rate of its programme (para. 10 (jj)).	The recommendation has been implemented. Since April 2008, the management of the Division has been holding monthly meetings in New York to closely monitor the implementation of the workplan. The exercise has been effective in improving productivity, reviewing priorities and identifying any obstacles and constraints in carrying out the workplan.

Office of Internal Oversight Services
Organizational structure and post distribution for the biennium 2010-2011



Abbreviations: RB, regular budget; XB, extrabudgetary; GS, General Service; PL, Principal level; OL, Other level; LL, Local level.

[a] Conversions.